

Call For Articles: The SCOW Chronicles

Contributed by Shiftless
Thursday, 21 September 2006

Please submit your "Stupid Customer" (Challenging Customer) true stories to BARISTO.

copyright 2006 by Eric S. Chen for www.BARISTO.net

Recently, I published what I hoped would be the first "SCOW Chronicle," the story of the graham cracker thief.

Every working barista or baristo has her or his own story about personal experience with a difficult, obstreporous, or demanding customer. Please write in and share with the rest of us what happened, how you dealt with it and what we all can learn.

The only rules: the account must be true.

Let's make The SCOW Chronicles an onging feature, and a shared one among the online community of baristi.

To submit a story, register with BARISTO, log in, and use the Messaging tool to send a message to Shiftless. Or, you can contact BARISTO using the "Contact Us" button on the menu bar.

Thanks!

- Shiftless